## **Reception**

- Answer phones
- Check info@cedarbureau.org email and reply accordingly
   Christine to advise/train

#### **Computer Skills**

MS Office: Word, Excel and Outlook are key. PowerPoint is helpful. Access
Database will be trained if not already part of skill set

# **Accounting**

- Prepare expense reports for District Managers
- Filing vendors/members payables/receivables
- US/CDN petty cash reconciliation
- Accounts Receivable
  - Collections (requesting necessary information from bookkeeper)
  - o Issuing membership certificate when payment received
  - Membership update forms (Access database)
- Handle occasional account communications with vendors/members ensuring policies and procedures are in place
- Sorting, boxing and moving various accounting files (must be able to lift 35 pound boxes)
- Depositing Checks (CDN & US)

# Warranty Administration

• Process limited lifetime warranty applications/transfers

#### <u>Membership</u>

- Send out membership application forms as requested
- Process paperwork and payment prepare approval package for Board of Directors

#### <u>FII</u>

- Gather auditing information
- Track surveys

#### <u>AIA</u>

- Primary contact for AIA program/sign certificates, ensure compliance with program
- Assist in preparing PowerPoint presentations when needed for AIA
- Assist in ensuring DM's have literature packages and all necessary paperwork and sample for seminars

#### **Tradeshows**

- Coordinate between the District Manager and the accounting department to register for tradeshow, having required fees paid and ordering appropriate furniture and services
- Organizing any literature that the District Manager may need for the tradeshow.

# <u>AGM</u>

• Assist with special event, registration, attendance and transportation

## <u>General</u>

- Policy Manual Update
- Edit and Proof as needed
- Obtain quotes from vendors when requested
- Other duties as assigned

## Skills and Traits

- IT aptitude
- Team Player
- Enjoys working on their own comfortable working office alone at times and with remote satellite offices
- Loves customer service
- Good phone manner
- Fluent in English, written and oral professional written and verbal communication
- Careful with technical details
- Organized
- Is capable of multitasking and can prioritize assignments as needed
- Able to lift 35 pounds and pitch in to help when needed
- Has reliable vehicle to get to/from work and to run errands
- Able to attend AGM and Planning Session, possibly local member meetings

Note: The CSSB is a fragrance free, non-smoking office.