

Consumer Service Alert

It's within your right to REJECT off-grade, non-code-compliant cedar shakes and shingles at your yard or job site ...

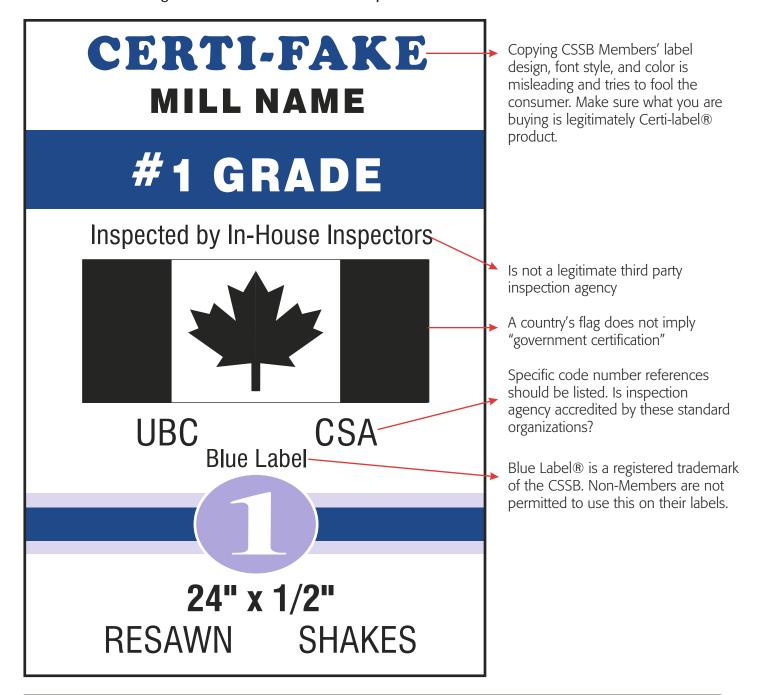


... because off-grades are FRAUDULENT

An off-grade, non-code-compliant roof, one that doesn't comply with UBC 15-3 or UBC 15-4, is subject to a building code official's red tag/stop work order and imminent tear off.

BE AWARE OF QUESTIONABLE LABELS

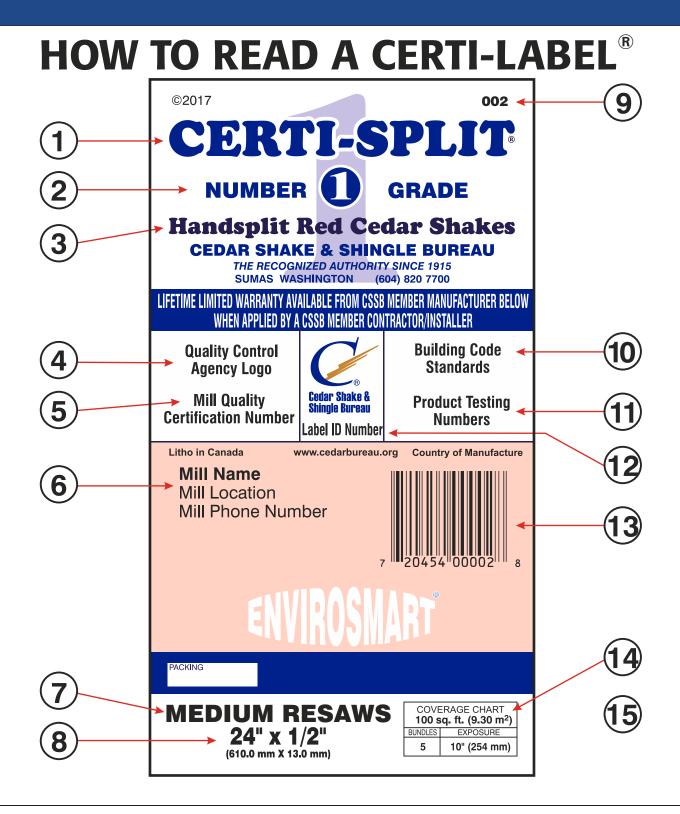
This is a fictitious label showing an amalgamation of misleading information seen in the marketplace.



CSSB Registered Trademarks

CSSB registered trademarks include the following found on CSSB Member Manufacturer product labels: Certigrade®, Certi-Sawn®, Certi-Split®, Certigroove®, Certi-Cut®, Certi-Ridge®. Blue Label®, Envirosmart® and Cedar Shake and Shingle Bureau® are also registered trademarks of the CSSB.

CSSB registered trademarks include the following found on CSSB Member Treater labels: Certi-Last® or Certi-Guard®. CSSB Member Treater labels will appear in addition to a CSSB Member Manufacturer product label. Certi-label® and Certi-Wood® are registered trademarks of the CSSB referring to the family of trademarks only available for Member use.



- 1. The "Certi" Brand Name Your Quality Assurance
- 2. Product Grade
- 3. Product Type
- 4. Independent, 3rd Party, Quality Control Agency
- 5. This Number Shows Compliance with Total Quality Manufacturing System
- 6. Mill Name, Location and Phone Number
- 7. Industry Product Description

- 8. Product Dimensions
- 9. Cedar Bureau Label Number
- 10. Building Code Compliance Numbers
- 11. Product Performance Tests Passed
- 12. Label Identification Number
- 13. UPC Code
- 14. Coverage Chart and Recommended Exposure
- 15. Application Instructions on Reverse Side

BUYING ON PRICE?SHORT-TERM THINKING RESULTS IN:

- Off-grade material at job site that violates building code
- Buying additional product to make up for short coverage
- Increased number of culls
- Extra labor costs
- Call backs
- Legal costs to distributors
- Accusations of fraudulent business practices



=VERSUS=

BUYING ON QUALITY.LONG-TERM THINKING RESULTS IN:

- Longer lasting, better value product
- Longer life expectancy with products inspected by an accredited third party agency
- · Homeowner can obtain a viable limited warranty
- Satisfied customers
- Positive word of mouth advertising and reputation
- Long-term industry success



Contact a Member: http://www.cedarbureau.org/purchasing/

WEB: www.cedarbureau.org | PHONE: 604-820-7700 | EMAIL: info@cedarbureau.com

